Use Hitachi Ops Center Automator Starter Pack to quickly leverage automation. Gain IT operational efficiencies, reduce tasks by 70% and accelerate provisioning by 90%.

DATASHEET

Jump-Start IT Automation With Hitachi Ops Center Automator Starter Pack

Get Automation Results, Fast

In the era of digital transformation, there is a need to quickly respond to customer expectations and the relentless tactics of the competition. With an already over-burdened IT staff, businesses are looking for innovative ways to do more with less to meet service level agreements and achieve customer satisfaction. IT operational automation is key in bringing a new approach to management operations that provides new IT operational efficiencies. The orchestration that automation leverages requires less administrative effort while speeding up the process to provision resources. However, as shown in Figure 1, by 451 Research, businesses are lagging in implementing in automation.

Most businesses have an automation initiative or are planning one. However, additional research shows that more than half of IT organizations lack the skills and time required to deploy and execute automation. Defining an initial set of auto-mation policies can take time, something that many organizations can ill afford. To kick-start the process and enable IT staff to leverage automation faster, Hitachi Ops Center Automator Starter Pack, a fixed scope service, helps you get automation results fast.

Hitachi Ops Center Automator Starter Pack

Ops Center Automator Starter Pack delivers a fast return on investment of Hitachi Ops Center Automator software. Drawing on Hitachi Vantara's extensive experience and service template library, the service helps you to identify and implement two initial standard service templates. These templates target Hitachi Vantara block storage that will deliver the greatest business value for their organization.

With Ops Center Automator Starter Pack, Hitachi Vantara's professional services provide everything needed to exploit auto-mation quickly. The offering includes a preservice conference call, installation and configuration of Automator, implementa-tion and testing of two standard service templates and a knowledge transfer of the new workflows. Your staff can then be freed to focus on more critical tasks or leverage further automation.

The IT Operations Challenge

IT operational tasks consist of manual steps that are extremely labor intensive to accomplish and vulnerable to human mistakes. Provisioning storage, migrating data, configuring virtual machines (VMs), enabling SAN orchestration and setting up data protection services represent opera-tional tasks that can easily consume up to 45% of IT staff time. These mistakes can impact performance, security and uptime, negatively affecting customer satisfaction.

How Ops Center Automator Helps

Ops Center Automator helps by reducing the number of touches a human must make when implementing and manag-ing infrastructure resources and data services. Designed to orchestrate the delivery and control of Hitachi and third-party infrastructure resources, Ops Center Automator minimizes the time spent on IT operations by as much as 90%. By using prepackaged intelligent workflows, administrators can streamline delivery of IT infrastructure, while freeing staff to focus on innovation and delivering value-added business initiatives. And our nondisruptive migration feature extends the value of Ops Center Automator to new use cases, such as simplifying the moving data to take

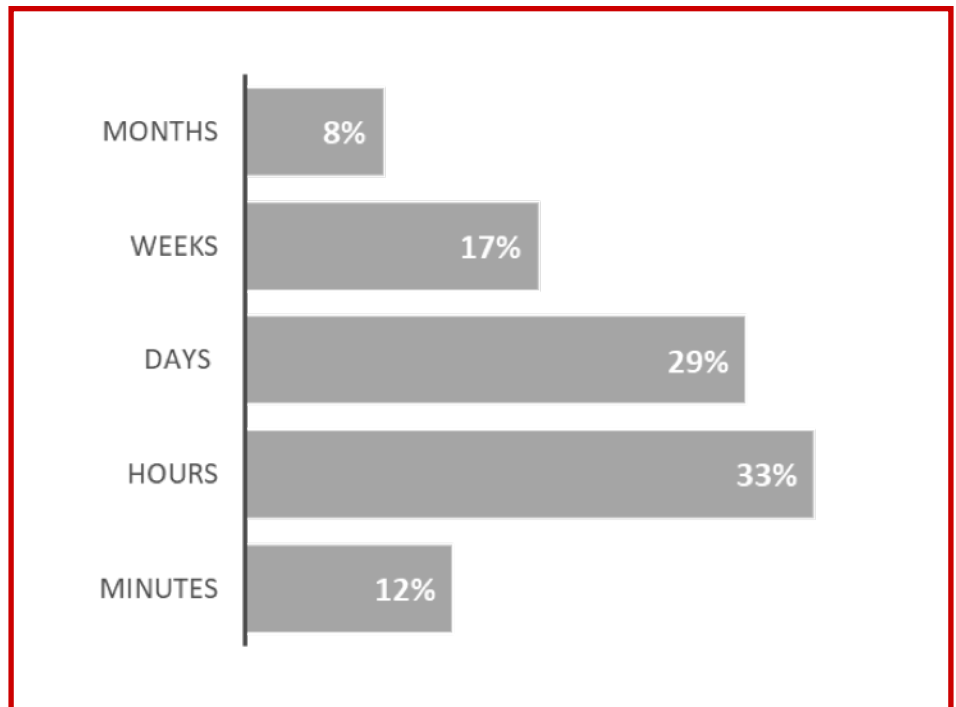### What's Included in Hitachi Ops Center Automator Starter Pack?

- A preservice conference call and initial requirement analysis.

- Installation and configuration of Hitachi Ops Center Automator software on a customer-pro-vided prebuilt server per support specifications.

- Implementation of standard ser-vice templates automating Hitachi block storage operations.

- A two-hour knowledge transfer on the features and functionality of Ops Center Automator.

advantage of new, faster storage technologies. Now, with the Hitachi Ops Center Automator Stater Pack, you can realize these benefits without having to expend significant administrative resources.

Services and Training

Hitachi Vantara Global Services and Hitachi valued partners help you to quickly realize the benefits and cost savings of Ops Center Automator with assessment, planning and design, installation, management and support services. Global Services offers an array of starter packs to address challenges in storage, converged systems, data reduction, replication and data protection, as well as other areas.

To maximize understanding of Hitachi Ops Center Automator, Hitachi Vantara Global Training offers Managing Hitachi Ops Center Automator TSI2690. This course provides the necessary tools to automate and simplify the end-to-end storage provisioning process for storage and data center administrators. It covers the features and key concepts of Hitachi Ops Center Automator, including the service builder capability. It defines the roles and responsibilities of the storage administrators. Hands-on labs provide the opportunity to practice the concepts learned during the course.

FIGURE 1. INFRASTRUCTURE MANAGEMENT RELIES ON MANUAL LABOR AND REMEDIATION FOR 91% OF ENTERPRISES. (451 RESEARCH, 2019)

We Are Hitachi Vantara

We guide our customers from what's now to what's next by solving their digital challenges. Working alongside each customer, we apply our unmatched industrial and digital capabilities to their data and applications to benefit both business and society.

Hitachi Vantara