Hitachi Data Systems Global Services can help you transition smoothly and experience the maximum value of your Hitachi Unified Storage.

Increase Value and Service Levels to Business, Reduce Costs and Risks

IT Management Challenges
The current economic climate is forcing organizations to explore new ways to:

- Manage growth
- Reduce costs
- Handle complexity
- Meet service level objectives

Keeping pace with the latest advances in data storage architectures and technologies while simultaneously managing daily business requirements presents yet another set of challenges. Resource constraints can limit your ability to plan, implement and effectively manage your storage solutions. Hitachi Unified Storage (HUS) helps you to better address these challenges. Hitachi Data Systems Global Services can rapidly transition you to your new environment and reduce operational and capital costs with comprehensive services that optimize your new HUS.

Solution: Hitachi Data Systems Global Services
Hitachi Data Systems Global Services offers market-leading storage consultants, proven methodologies and a comprehensive services portfolio to help you maximize your investment and realize all of the benefits of your new Hitachi Unified Storage. We combine our understanding of designing and implementing both block and file infrastructure to speed implementation and integration of your HUS. Our goal is to ensure that you:

- Accelerate adoption of new unified storage technology and realize its benefits
- Design and implement scalable block and file architecture
- Lower risk and cost in transition
- Simplify management and improve service levels with remote operational services
- Have proactive support and the highest levels of customer care

Services that Accelerate Your Success
Our broad spectrum of services to help you align your new environment to your business requirements includes assessment and consulting, planning and design, installation and implementation, transition and integration, health checks, ongoing management and optimization, education and support services.

This end-to-end service methodology is enabled through our portfolio, as illustrated in Figure 1.

Consult
- Infrastructure Audit Services provide a thorough understanding of your existing block, file, SAN and virtualized server storage environment, so we can recommend the best architecture for your HUS deployment.
Storage Economics Consulting identifies and assesses the storage infrastructure's operations and costs and reconciles them against your specific business needs. Our business consultants construct a financial model with recommendations to help you achieve your defined goals.

Design and Implementation of Dynamic Provisioning Services develop and implement a best practice design of dynamic provisioning that is optimal for your environment.

Data Migration Services migrate data from an old environment to a new one using best practice and proven methods; this requires minimal downtime to enable operations to continue running.

Implementation and Integration Services methodologies and tools ensure successful, low-risk hardware and software technology transition and integration. We minimize disruption to your business and provide a smooth transition to the new environment.

Data Eradication and Destruction Services provide an auditable and verifiable eradication of data from hard disk drives, helping to insulate you from exposure to costly legal liabilities and loss of corporate assets.

Management

Remote Operational Services provide real-time, end-to-end visibility and expertise to improve availability, optimize operations and manage your storage environment.

Residency Services join our onsite or remote consultants with your staff to deliver the exact assistance, knowledge and support they need, exactly when they need it, for as long as they need it.

Support

Select Care builds upon Hitachi Data Systems solid support services to provide new and enhanced levels of operational support as part of yearly maintenance contracts and value-added offerings. That means you can now easily match HDS proactive and reactive service levels to your specific business, operational and financial needs.

Your Success Is Our Top Priority

From meeting your requirements to consolidate, virtualize and eliminate excessive storage allocations (for databases and superfluous copies of data) to implementing change management best practices or augmenting the skill sets of your storage team, Hitachi Data Systems Global Services can help.

Take the next step and contact Hitachi Data Systems to see how we can accelerate your time to success with your new Hitachi Unified Storage. Contact your Hitachi Data Systems account representative and ask how we can transform your environment or visit us at www.HDS.com/services.