

Hitachi IT Operations Director

For businesses seeking greater control over their IT environments, Hitachi IT Operations Director provides an integrated IT lifecycle management software solution. Director is an integrated solution that simply and cost-effectively administers asset management, security management and software distribution.

Manage the Entire IT Environment with One Easy-to-use Product

As your business grows, the demands placed on your IT environment grow, too. The tools and methods you once relied on to manage your IT environment, such as homegrown scripts, simple spreadsheets and one-at-a-time computer administration, can quickly become outdated and inefficient. Hitachi developed IT Operations Director to address these challenges and reduce the time, cost and effort involved in IT lifecycle management.

Hitachi IT Operations is a complete, world-class software solution focused on the 3 key lifecycle management functions of security management, asset management and software distribution. This product is easy to install, configure and learn. IT Operations Director frees your limited IT staff to spend more time supporting your growing business.

Business Benefits

IT Operations Director delivers added protection, control and efficiency for effective IT management.

- Minimizes the risk of information disclosure by monitoring all computers automatically

- Speeds distribution of any software application, update or file, including antivirus software
- Proactively identifies risks by generating a wide array of reports and alerts
- Integrates easily with Microsoft Active Directory to discover PCs
- Quickly discovers and tracks all assets, storing and organizing hardware and software details with related contracts
- Supports budget planning by aggregating total costs associated with asset purchase, lease, rental, support, etc., in quarterly, bi-annual or other increments
- Helps ensure compliance with software licenses, displaying license details in a single screen
- Reduces the time and resources required to discover, record and maintain IT asset inventories
- Saves time by efficiently managing software distribution and provisioning from a central location

Features and Benefits

Security Management: Policies

- Provides the ability to define policies based on user group, organization, location and network segment
- Enables administrators to create policies that trigger mass software distribution
- Generates a variety of security-focused reports, including “top offender” reports that prioritize security actions
- NEW: Microsoft Windows update control, which manages and distributes Windows Update patches to help protect computers
- Policies include:
 - Software that is mandatory
 - Software that is not allowed or authorized
 - Windows update settings
 - Operating system security settings such as password restriction and firewall
 - Antivirus software status
 - Running services

- Printers
- External media access (USB devices, SD memory cards, CD/DVD, etc.)

Security Management: User Operation Logs

- Logs specific user operations:
 - Program execution or termination
 - Email attachments
 - Web and FTP access
 - File access (create/delete/open/copy/rename/move/print)
 - Operating system operation (boot/shutdown/logon/logoff)
 - External media attach and detach
- Raises an event based on the defined log condition
- Reduces volume of data by only logging information that violates security policies
- Traces the user activity on an individual file
- NEW: Improved, more flexible information filter; collects or tracks only needed data
- NEW: Allows operations log export

NEW: Security Management with Network Access Control

- Provides control over your network
- Enables computer block and quarantine
- Ensures unauthorized computers are kept off the network
- Denies network access to machines not managed by IT Operations Director

Asset Management

- Manages:
 - Hardware assets (servers, desktops, storage, switch, etc.)
 - Software license assets
 - Asset contracts
- Registers assets in 4 ways: discovery method, import by CSV file, manual registration and integration with Hitachi IT Operations Analyzer

IMPORTANT NEW FEATURES IN HITACHI IT OPERATIONS DIRECTOR

- Remote control saves time and money by allowing you to troubleshoot and remotely repair problems without requiring desk-side visits to each computer or device.
- Network access control enables you to block or quarantine machines and protects your network from unauthorized and noncompliant computers.
- Windows update control efficiently manages and distributes Windows patches to ensure your machines are protected by the latest updates.

- Imports information about assets that are not connected to the network
- Manages and stores asset contract information (type, start and end date, etc.)
- Provides a customizable asset form
- Updates assets status manually, by CSV import or by user report
- Tracks software licenses
- Aggregates total costs associated with asset purchase, lease, rental, support, etc., in quarterly, bi-annual or other increments
- Displays in a single screen:
 - Number of licenses allowed per the current license agreement
 - Number of licenses currently assigned
 - Any surplus or overallocated licenses

Software Distribution

- Distributes software packages, including executables (MSI, EXE), compressed packages (ZIP) and scripts (BAT)
- NEW: Manages and distributes Windows patches with Windows update control
- Installs software to multiple computers in one simple task
- Controls the distribution and installation of software from a central location
- Deploys software on client systems during specified times and for scheduled maintenance
- Ensures software is deployed consistently, and end users have the latest upgrades

Inventory Management

- Quickly inventories and lists all monitored computers
- Shows details for each computer: raised events, system information, hardware information and installed software
- Categorizes computers by type, network segment and more
- Powers on and off particular computers and supports “green IT” policies
- Collects installed software information for each PC and server automatically
- NEW: Allows view of detailed printer status with printer monitoring

NEW: Remote Control

- Provides remote access control to computers
- Allows administrator to view exact same screen as client computer end user for more effective troubleshooting
- Enables remote repair without requiring desk-side visits
- Via active management technology (AMT) enables keyboard-video-mouse (KVM) for remote troubleshooting even when machine’s operating system is not running

For More Information

Visit www.itoperations.com for more detailed product information.



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