

## DIRECT PURCHASING AGREEMENT – INDIA

Agreement No.: \_\_\_\_\_

Effective Date: \_\_\_\_\_

This Direct Purchasing Agreement (“DPA”) governs Your purchase of Products and/or Services from HDS. The online terms and conditions at <http://www.hds.com/corporate/legal/index.html> (“Online Terms”) contain information about HDS’ warranty and maintenance terms and software license terms form part of this DPA and are incorporated by reference.

### TERMS AND CONDITIONS:

#### 1. ORDERING DELIVERY AND INSTALLATION

##### 1.1 Ordering Process

When You send HDS an Order, HDS may accept it by sending You an Order Confirmation, shipping the Product or starting the Services. Each Order, the Order Confirmation (if any) and this DPA form a separate agreement between HDS and You. For an Order to be valid, it must refer to this DPA. Terms and conditions in or on the back of Your Order or any other documents that You give to HDS will not form part of the agreement. Any changes to Your Order are subject to HDS’ acceptance and Your payment of an additional processing fee. You may not cancel any Orders.

##### 1.2 Product Delivery

HDS will use reasonable efforts to meet agreed estimated delivery dates, however estimated delivery dates are communicated for information purposes only and HDS will not be liable for any late delivery. You agree that, where possible, HDS may make partial deliveries and send You a partial invoice. Delivery will be EX WORKS (as defined in IncoTerms 2000) HDS’ Product distribution center or other HDS designated address. You are responsible for loss or damage to the Products, once delivered, and must pay all subsequent shipping and insurance charges. HDS will retain all title to the Equipment ordered until You have paid HDS in full. HDS always retains ownership to any Software and tangible media in which it is contained. You must not do anything that affects HDS’ ownership.

##### 1.3 Product Installation

Unless agreed otherwise, the Products will be installed by HDS or HDS’ authorised service provider at the installation site specified in the Order. You will prepare the installation environment at Your cost according to HDS’ requirements.

#### 2. WARRANTIES

##### 2.1 Product Warranty

Subject to section 2.3 and 9.1, HDS warrants to You that, during the Warranty Period, Products will function in accordance with the Published Specifications. To make a valid warranty claim, You must submit a claim to HDS under the procedures set out in the Online Terms.

##### 2.2 Service Warranty

HDS warrants to You that the Services will be provided in a workmanlike manner in accordance with generally accepted industry standards.

##### 2.3 Warranty Exclusions

The provision of any Warranty and Maintenance Services are subject to HDS’ standard warranty and maintenance conditions and exclusions set out in the Online Terms. **EXCEPT AS SPECIFIED IN THE DPA, INCLUDING THE ONLINE TERMS, ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OR CONDITION OF MERCHANTABILITY, SATISFACTORY QUALITY, OR FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT ARE EXCLUDED TO THE MAXIMUM EXTENT PERMITTED BY LAW. HDS DOES NOT WARRANT THAT ANY PRODUCT OR SERVICE WILL OPERATE UNINTERRUPTED OR ERROR FREE.**

#### 3. SERVICES

##### 3.1 Support Services

After the end of the Warranty Period, You will receive Maintenance and Support Services during the Initial Services Period, provided that You have purchased and paid for those services in full. HDS will automatically renew these Maintenance and Support Services for successive Renewal Successive Periods, unless You write to HDS at least 30 days before the then-current Renewal Successive Period expires and tell HDS to stop. HDS will provide You with Maintenance

#### CUSTOMER (“You”):

Name:

Address:

Contact Person (for Notices):

#### Hitachi Data Systems [ ] (“HDS”):

Address:

Contact Person (for Notices):

and Support Services in accordance with the maintenance section of the Online Terms.

##### 3.2 Professional Services

HDS will provide You with Professional Services under a separate Statement of Work that incorporates the terms of the DPA. The Statement of Work sets out any other terms that relate to the Professional Services.

##### 3.3 Co-operation

To assist HDS to provide You Services, You must provide prompt access to Your premises, computer equipment (including remote access), adequate working space, facilities, personnel, information or materials that HDS may reasonably require.

#### 4. FINANCIAL TERMS

##### 4.1 Fees and Payment

HDS will invoice You upon shipment for any Products and as set forth in the applicable Order or SOW for any Services. You will pay HDS the fees and charges for the supply of Products and Services set out in HDS’ invoice within 30 days from the invoice date. HDS may charge You interest or suspend delivery of all or any Services if payments are overdue. Invoiced amounts payable under this DPA are expressed exclusive of all Taxes. You will pay any Taxes arising from the transaction under this DPA, whether or not these taxes are included in HDS’ invoices.

##### 4.2 Maintenance and Support Renewals

The fees for Maintenance and Support Services will be payable from the date set out in HDS’ invoice or if no such date is specified, from the date of delivery of the Products in question. The quotation of renewal fees does not obligate You to renew Maintenance and Support Services.

#### 5. INTELLECTUAL PROPERTY

##### 5.1 Ownership and Licenses

HDS and its licensors own all copyright, trademarks, designs, patents, circuit layout rights, know-how, trade secrets, trade, business or company names, domain names and related registration rights and all other intellectual property rights in all items and materials that HDS provides to You or otherwise creates pursuant to this DPA, and their modifications (“Hitachi IP”). You only get license rights in Software, Work Product and any other Hitachi IP as expressly stated in this DPA, including the Online Terms. You must not do anything to jeopardize HDS’ or its licensors’ rights in the Hitachi IP including to (i) copy, modify, reverse engineer (except to the extent such restrictions are prohibited by applicable law), transfer or sublicense any Hitachi IP (except as allowed by Your license or as HDS agrees in writing); (ii) register or attempt to register any competing intellectual property rights to the Hitachi IP; (iii) delete or tamper with any proprietary notices on or in the Hitachi IP, (iv) take or use any action that diminishes the value of any trademarks included in the Hitachi IP, or (v) use the Products in violation of applicable law.

##### 5.2 Software License Grant

Subject to the terms of this DPA and the applicable licensing provisions contained in the Online Terms, HDS grants You a personal, non-exclusive, non-transferable (except in connection with the transfer of Equipment as permitted by this DPA including the Online Terms) license to Use the Software to operate the Equipment in accordance with its Published Specifications solely for Your internal business purposes.

##### 5.3 Intellectual Property Claims

Subject to section 5.1 and the exceptions in this section, if a third party makes a claim against You that any Product or Service infringes that party’s patent rights or copyright (“IP Claim”), HDS provides You with the following recourse (which, to the extent permitted by applicable law, comprises Your sole and exclusive remedy against HDS for IP Claims):

(a) HDS will defend or settle the IP Claim at HDS' option and cost, and pay to You the amount of damages, losses and costs finally awarded (or settled with HDS' written consent), provided that You (i) promptly notify HDS of the IP Claim (ii) allow HDS to solely manage the defense and settlement of the IP Claim; (iii) cooperate with and assist HDS as HDS requires (HDS will pay Your reasonable costs of doing so); and (iv) are not in breach of this DPA, including the Online terms .

(b) HDS will, at HDS' option and cost, do any of the following in relation to a Product which is, or HDS considers is likely to be, the subject of an IP Claim: (i) secure the rights for You to continue to use the Product without infringement or (ii) modify the Product so that it is not infringing or replace it with something that has similar functionality to the Product. If neither option is reasonably possible, HDS will provide You with a refund, provided that You promptly return the Product to HDS.

The above remedies will not apply to any (1) Third Party Products (including, without limitation, any Third Party Related OSS as defined in the Online Terms) or (2) otherwise to any Product that You have, or any person on Your behalf has: (i) modified or combined with any third party product not authorised or approved by HDS (ii) used outside HDS' stated standard operating environment for the Product or for a purpose not authorised by HDS (iii) failed to use a more recent version of the Product that was available to You and would have avoided the infringement or (iv) where the IP Claim arises due to any material or item that You own or have sourced from a third party Yourself.

## **6. CONFIDENTIAL INFORMATION**

Each party respectively must keep any Confidential Information that they receive from the other party confidential, by using the same degree of care that each party would use to protect their own Confidential Information. HDS won't disclose Your Confidential Information to anyone else, unless You allow HDS to, and You must do the same with HDS' Confidential Information. HDS can, however, disclose Your Confidential Information to HDS' employees and contractors who need to know the information in order to perform obligations under this DPA.

## **7. LIMITATIONS OF LIABILITY**

### **7.1 Uncapped Liability**

Each party respectively acknowledges the full extent of liability to the other party arising from: death or personal injury resulting from negligent acts or omissions; claims for non-payment; the non-excludable statutory rights of consumers (for example, under laws providing for strict product liability); breaches of any Software license; breach of any obligation of confidence; and any infringement of Hitachi IP.

### **7.2 Cap on Liability**

Except for section 7.1 HDS' indemnity obligations in section 5.3 above, the exceptions identified in the Online Terms and to the extent not prohibited by applicable law:

(a) each party's respective maximum aggregate liability for all claims, whether for breach of contract, breach of warranty or in tort, including negligence, will be limited to the amount paid for the Product(s), Third Party Product(s), Third Party Software and/ or Service(s) which is the subject matter of the claim up to a maximum of one million U.S. dollars (US\$1,000,000) per agreement; and

(b) under no circumstances will either party be liable for: (i) any loss of business, revenue, profits, goodwill, use, data, electronically transmitted orders whether arising directly or indirectly, or (ii) for any indirect, punitive, special, incidental or consequential damages. In each case these limitations apply whether such liabilities arise out of or in connection with this DPA, and whether such liabilities arise due to breach of contract, breach of warranty or in tort (including negligence) and even if the liable party has previously been advised of the possibility of such damages. Liability for damages will be limited and excluded, even if an exclusive remedy provided for in this DPA fails of its essential purpose.

## **8. TERM AND TERMINATION**

The DPA will start on the Effective Date and continue until it is terminated by either party by written notice to the other, if the other party (i) breaches the confidentiality, intellectual property or export compliance sections of the DPA; (ii) commits a material breach of any other terms and does not remedy that breach within 30 days of written notice to do so (iii) becomes or threatens to become Insolvent. If the DPA is terminated, Your rights, licenses and privileges under it will terminate and You must comply with HDS' requests to either remove and destroy all Hitachi IP in Your possession or control or return such material and items to HDS at DPA\_V5\_24 JAN 11\_INDIA

Your cost. Furthermore, You will not be relieved from Your payment obligations and any money due to HDS will become immediately payable. Neither of us is deemed to have waived any existing rights.

## **9. GENERAL**

### **9.1 Third Party Products**

Except as expressly stated otherwise in this DPA, the Online Terms or a SOW: (i) HDS provides Third Party Products to You without warranties or maintenance of any kind, and (ii) licenses, warranties and support for Third Party Products will be given by the relevant suppliers in their license agreements that HDS passes to You.

### **9.2 Export Compliance**

You acknowledge that in various countries, laws and regulations governing the export of computer products and technology may prohibit use, sale or re-export of such products or technology if You know or have reason to know that such products and technology are for use in connection with the design, development, production, stock piling or use of nuclear, chemical or biological weapons or missiles, and in some countries (e.g. China) for certain conventional military end-uses. If You sell or transfer to another person or entity title in or right to use any part of products or other materials supplied by HDS, You will ensure that all applicable export restrictions of the nature described in this section are observed.

### **9.3 Dispute Resolution**

In the event of a dispute, each party will use reasonable efforts to get an appropriate person from its respective management teams to meet and attempt to resolve the dispute in good faith. If they are unable to resolve the dispute within 30 days, each party may resort to alternate dispute resolution such as conciliation, or otherwise seek recourse from the courts. Either party may seek injunctive or other urgent equitable relief at any time.

If the dispute is not resolved through friendly consultations as provided above, either party may refer the dispute for resolution by binding arbitration in accordance with the Rules of the Singapore Council of Arbitration. The arbitration will be conducted as follows:

- i. HDS and Partner will each appoint one arbitrator. The two arbitrators will appoint a third arbitrator who will serve as the Presiding arbitrator. In the event of failure to agree on the third arbitrator, the third arbitrator will be appointed in the manner provided under the Rules of the Singapore Council of Arbitration.
- ii. All proceedings in any such arbitration will be conducted in English. Unless the parties expressly agree otherwise, the agreed venue of the arbitration proceedings will be in Singapore and governed by Singapore law.
- iii. The parties hereby specifically exclude the applicability of Sections 34 and 36 of Part I of the Indian Arbitration and Conciliation Act, 1996 to any arbitration held under this DA.
- iv. The parties will be at liberty to approach the Indian Courts for interim relief, if necessary.
- v. The arbitrators will be free to award costs as they think appropriate.
- vi. The arbitration award will be final and binding on the parties, and the parties agree to be bound by such award and to act accordingly.

### **9.4 Miscellaneous**

(a) Subject to what is stated elsewhere in this DPA or unless it is agreed by the parties in writing that the laws of another jurisdiction will apply, this DPA will be governed by and construed in accordance with the laws of India and both parties expressly consent to the jurisdiction and the venue in the appropriate courts in India. To the extent allowed in the applicable jurisdiction, the United Nations Convention on Contracts for the International sale of goods and its implementing legislation will not apply to this DPA.

(b) Neither party will be responsible for any failure to meet any obligations (except payment obligations) due to matters beyond its reasonable control provided reasonable efforts have been made to perform them.

(c) You must not assign, or otherwise transfer any of Your rights under this DPA without HDS' prior written agreement.

(d) HDS may use subcontractors to perform any of HDS' obligations, but HDS will remain responsible for their performance.

(e) Notices made under the DPA must be in writing to the appropriate representative of the recipient, as identified in the DPA or otherwise to a senior executive. Notices will be deemed given: where they are hand delivered, when a duly authorised employee or representative of the recipient gives written acknowledgement of receipt; for email communication, at the time the communication enters into the information system of the recipient; for posting, three days after dispatch and for fax, on receipted transmission of the fax.

(f) Each party is an independent contractor of the other and there is no actual or deemed partnership, franchise, joint venture, agency, employment or other fiduciary relationship between the parties.

(g) Rights and obligations under the DPA, which by their nature should survive the termination or expiration, will remain in effect after termination.

(h) You grant to HDS the limited right to use Your name in promotional materials, including press releases, presentations and customer references regarding the sale of Products and Services. These permissions are free of charge and for worldwide use in any medium. The foregoing notwithstanding, HDS will obtain Your prior written approval for publicity that contains claims, quotes, endorsements or attributions by You, such approval not to be unreasonably withheld.

(i) If either party fails to promptly exercise any contractual right, this does not of itself mean that the right has been waived. For a waiver of a right to be valid, it must be written and it will not give rise to an ongoing waiver or any expectation that the right will not be enforced, unless it is expressly stated to do so.

(j) Except for the Online Terms, this DPA may not be modified except in writing signed by an authorised representative of each party. Any changes to the Online Terms will not apply retrospectively to Orders for Products or Services made prior to the date of the change. Changes to the Online Terms may apply prospectively to new Orders received by HDS prior to the change only if You agree.

(k) The DPA (including the Online Terms, all Orders and Order Confirmations and SOWs) is the entire agreement relating to its subject matter. All other written communications, understandings, proposals, representations and warranties are by agreement, excluded and are of no force or effect (to the extent permitted by law).

(l) If there is a conflict amongst the elements the DPA, the following order of precedence will apply (in descending order): (i) this DPA; (ii) the Online Terms; (iii) an Order Confirmation; (iv) an Order; and (v) a Statement of Work.

(m) This DPA and any Attachments may be signed in counterparts, each of which may be transmitted electronically, to be effective on the other party's receipt of the signed copy.

**10. DEFINITIONS AND INTERPRETATION**

**Attachment:** any of the signed documents attached to this DPA that supplements or amends it.

**Confidential Information:** information that, at the time of disclosure, is clearly marked as confidential or in the circumstances would be considered to be confidential.

**Equipment:** hardware and spare parts.

**Initial Services Period:** the non cancellable Service Period for the supply of Maintenance and Support Services commencing immediately upon the expiration of the Warranty Period.

**Insolvent:** the inability of a party to pay its debts as they fall due; or the appointment of a receiver or administrator, liquidator or similar person to the party's affairs under the laws of any jurisdiction; or the calling of a meeting of creditors or for any reason ceasing to carry on business.

**Maintenance and Support Services:** the equipment maintenance and software support services described in more detail in the Online Terms.

**Order:** a written or electronic order from You for the purchase of Products and/or Services from HDS, or a document detailing the Product, Product description and price which is submitted in accordance with HDS' then-current ordering requirements.

**Order Confirmation:** a written or electronic acknowledgement or invoice issued by HDS in response to an Order.

**Product(s):** any Equipment and/or Software listed in HDS standard product price lists published from time to time.

**Professional Services:** software enablement, data migration and other services.

**Published Specifications:** are the specifications for Products listed valid at the time of acceptance of the Order.

**Renewal Service Period:** the automatically renewable Service Period commencing at the end of the Initial Service Period.

**Services:** Maintenance and Support Services, Professional Services and any other services listed in HDS published offerings from time to time.

**Service Period:** the term during which Maintenance and Support Services are provided. The term of a particular Service Period and the applicable charges shall be as specified in an Order or Attachment.

**Software:** the object code format of (i) programming firmware embedded in the Equipment to enable it to perform its basic functions (**Operating Software**) and (ii) software programs supplied by HDS (**Programs**) and (iii) any Updates (as defined in Online Terms), related documentation and specifications.

**Statement of Work or SOW:** is a document which fully describes the Professional Services being provided by HDS and sets out the services being provided, estimated delivery dates, acceptance procedures and roles and responsibilities of the parties.

**Tax:** a tax, duty, fee or impost (including withholding tax and VAT where applicable).

**Third Party Products:** any Equipment or Software supplied to HDS by any party other than Hitachi Ltd. for direct or indirect distribution to end users.

**Third Party Software:** any software contained in or comprising Third Party Products. For clarification purposes, if any Third Party Software not sublicensed through the Online Terms contains Third Party Related OSS (as defined in the Online Terms), You must refer back to that applicable license for those terms.

**Use:** to use Software in live production for processing data either in operation of Products or in use of Programs.

**Warranty Period:** means the period listed on the Online Terms for a particular Product.

**Work Product:** works of authorship, program listings, tools, documentation, reports, drawings and similar works created by or on behalf of HDS pursuant to the supply of Services.

**EXECUTED AS AN AGREEMENT:**

IN WITNESS WHEREOF, the parties have executed this DPA by its authorised officers as of the Effective Date.

<p><b>FOR HITACHI DATA SYSTEMS [entity]</b> Signature: Name: Title:</p>	<p><b>FOR CUSTOMER:</b> Signature: Name: Title:</p>
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