

Hitachi Content Platform and Open Text Livelink's ECM Suite

The amount of content that must be readily accessible to today's businesses continues to grow dramatically. The joint capabilities of Hitachi Content Platform and Open Text's LiveLink ECM suite help address compliance, governance and litigation readiness needs through appropriate management, retention and disposition of content.

Ensuring Long Term Preservation and Retrieval of Valuable Fixed Content

Content Challenges

Firms today are experiencing an unprecedented growth in content from various sources, such as emails, Microsoft® Office files, web content, scanned documents and files from enterprise resource planning (ERP) systems. Further, they face the need to comply with a complex array of government regulations, industry guidelines and internal policies for managing this content through its lifecycle. Failure to manage this content effectively can mean not only poor operational efficiency and loss of information but also serious legal consequences, including severe penalties.

What Is the Solution?

Hitachi Content Platform is a robust object storage solution that ensures the long term preservation and retrieval of valuable fixed content. Open Text's Livelink Enterprise Content Management (ECM) suite helps organizations manage large volumes of structured and unstructured content.

Together, they address both growth and regulatory demands.

The Livelink ECM suite provides collaboration and the content management component of the solution. It works in concert with the Hitachi Content Platform as the archive storage platform via the Livelink ECM Archive Server (LEA).

LEA is an integral component of the Livelink ECM suite and enables content archival from various Livelink ECM modules, such as PDMS and Records Management. LEA forms the core of Enterprise Library Services (ELS), which provides the ability to implement enterprise-wide retention strategies. In addition to managing content stored in Livelink ECM repositories, ELS provides ability to manage the metadata and lifecycle of content stored in enterprise applications from leading vendors such as Microsoft, SAP and Oracle, as well as business content stored in Microsoft SharePoint, email, file systems and other repositories.

Hitachi Content Platform, the archival storage component of the solution, provides long term preservation and retention of the fixed content required for effective customer service, corporate governance and regulatory compliance.

Solution Benefits

- Enables compliance by ensuring business content is retained in a secure and accessible manner
- Supports e-discovery by ensuring content is authentic and supported by an audit trail of the content lifecycle
- Reduces total cost of ownership by offloading older data to the Hitachi Content Platform
- Reduces the administration effort
- Accelerates backups and system upgrades and reduces downtime
- Speeds up business processes by making information available online
- Provides secure, long term archiving with data integrity

HITACHI CONTENT PLATFORM AND OPEN TEXT LEA HIGHLIGHTS

- Support for COLD (computer online data), ERP, digital asset management, web content management, basic content (document management) services, records management, collaboration (wikis, forums, discussions, news, workflow), email archiving, management and monitoring, SAP data archiving, SAP document and records management and Microsoft SharePoint
- Content authentication through time stamping and digital signature
- Full text indexing
- Secure user authorization
- Scalable to petabytes in a single, global namespace
- Compatible with wide range of content, regardless of file formats
- Tamperproof, “write once, read many” (WORM) disk storage with retention enforcement down to storage layer
- Ability to encrypt data
- Support for redundant data stores to protect against disaster
- Support for very small to very large (up to 100GB) files
- Data de-duplication (single instance) capable
- Support for various operating systems, including Microsoft Windows, Sun Solaris, and IBM® AIX®

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Corporate Headquarters

750 Central Expressway
Santa Clara, California 95050-2627 USA
www.hds.com

Regional Contact Information

Americas: +1 408 970 1000 or info@hds.com
Europe, Middle East and Africa: +44 (0) 1753 618000 or info.emea@hds.com
Asia Pacific: +852 3189 7900 or hds.marketing.apac@hds.com

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